

Sankalpa

Annual Report
2020-21



ABOUT US

Since 2007, the Kolkata based non profit organization, **Iswar Sankalpa** has been working towards upholding the rights and dignity of the marginalised community of persons with psychosocial disabilities, who are homeless surviving on the streets and those who live in low resource settings. The organization's aim is to ensure their holistic well-being, by supporting them in their recovery and facilitating empowerment, through a person centered, rights-based approach.

Iswar Sankalpa's flagship programme, **Naya Daur** has been acknowledged as one of the 5 best practices of community outreach mental health practices services by the World Health Organization in their recently launched Guidance on Community mental health services in June 2021.

Vision: Visible, equitable, inclusive and sustainable socio-economic development of marginalized communities, of the homeless/low-income group with a psycho-social disability

Mission: To ensure the dignity and holistic well-being of persons with psycho-social disability, particularly to those from underprivileged parts of society, in a humane manner, and in addition, empower them in attaining their rights



SARBANI DAS ROY
SECRETARY

Dear Friends and Wellwishers of Iswar Sankalpa.

In our 15th year the journey has been one of walking through fire—where each and every Sankalpa (Resolution) that we had taken was subjected to a test of commitment. On one hand was the raging world war with SARS-CoV-2 virus and on the other side our commitment to ensure the wellbeing of the last persons on the street. It was an unequal fight. In a world which had locked down to remain safe, the homeless persons with psychosocial disability had no doors to close on Covid19.

This year, I dedicate this report to the selfless **courage** of our Frontline Warriors, who risked their lives to stand beside those abandoned on the streets. This year, I dedicate this report to the **resilience** of our program participants who braved the adversities: abruptly got disconnected with many of the familiar relationships they had formed and yet held on patiently, learnt to communicate with the new technology— the caregivers mobile phones in order to facilitate regular follow up.

Our commitment to institutionalising Quality Assurance Framework in every aspect of the organization and continuing our investment in creating a 'Culture of Delight' through Circle Leadership processes have helped us keep our plot together despite the havoc in the environment.

This year is also about celebrating our new partnerships with Mariwala Health Initiatives, Global Greengrant Funds and Misereor who have stood by us bolstering our strength to deal with the expanded sector of the homeless as a result of the pandemic.

As you read through the pages, may the words of Rabindranath Tagore from the "Crisis of Civilization" ring through that in even the darkest hour, "it is a grievous sin to lose faith in Man".

Good wishes to a Pandemic Free World. Keep safe my dear friend.

Sarbani Das Roy



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THE YEAR THAT WAS



April 2020 – March 2021 saw us enter a new world order—where the status quo was challenged—living through a pandemic and learning to adapt to an unnatural situation of living indoors for months, maintaining distance from friends and family, being away from outdoor recreational activities constantly involved in a fight or flight situation worrying about contracting the virus, watching close ones get affected by the virus and watching an unprecedented economic collapse. The experience has been fraught with fears, losses, and challenges.

SARS-CoV-2 claimed almost 3 million lives across the world in a period of one year, bringing the entire world to a halt in the months of April and May 2020, impacting the world economy, international relations, disrupt-

ing international supply chains, bringing entire sectors like the tourism & hospitality to a standstill, pushing millions of people into unemployment and poverty.

The mental health crises on the other hand, knew no bounds, for every person is living under the shadow of constant uncertainty—the fear of contracting the virus, loved ones getting sick, inability to support one's family as large scale job losses became a reality.

Persons in low-resource settings who mostly worked in the informal sector as daily-wage workers, small business owners, public transport drivers, domestic workers, vendors, hawkers, and even contractual workers in the formal sector – lost their livelihoods.

Irrespective of where one is placed in the social ladder, every person's wellbeing has been affected. Inequalities have grown exponentially and the world's progress towards sustainable development goals has met a speed-breaker. The gaps in the public health systems, governance, various social institutions and economic landscape became pronounced and widened.

Marginalization of the already vulnerable groups such as the elderly, persons with disabilities, persons living in abusive set-ups, persons living in low-resource settings, have increased manifolds and new vulnerable groups were born.

Persons suffering from chronic, terminal and non-communicable diseases have not been able to access healthcare due

to lack of transportation and over-burdened health systems, leading to irreversible damage and numerous deaths.

Children's social development has been affected due to lack of socialisation; those from vulnerable communities had no access to online education taking away their fundamental Right to Education. The youth have become vulnerable to loneliness and mental health issues; with their careers and future plans stuck in a limbo – the vulnerabilities combined have posed an insurmountable challenge for societies and the world at large.

According to a report by Azim Premji University, 230 million Indians were pushed into poverty as a result of one year into the pandemic. By April 2021, India was reporting highest number of daily new cases, with more than 3000 people succumbing to the infection.

It was also seen that COVID appropriate behaviour was relaxed by February 2021

owing to mass political and religious gatherings.

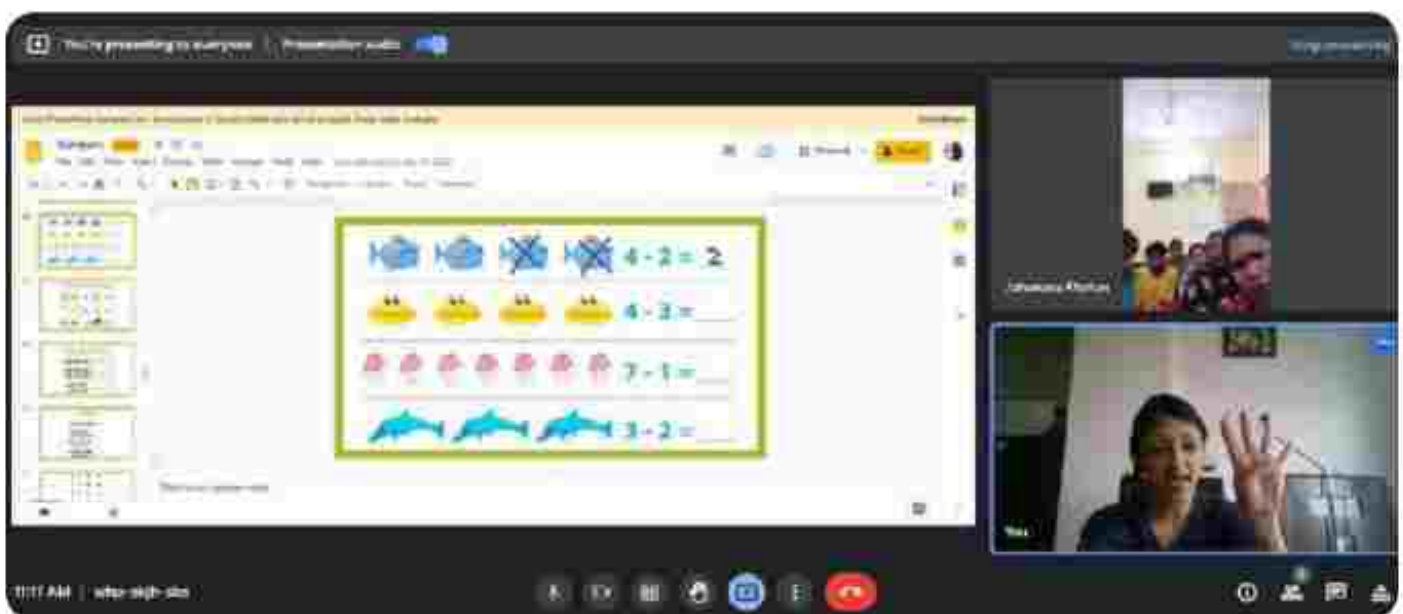
Even the measures to protect oneself from COVID-19 – social distancing, regular washing of hands, maintaining respiratory hygiene using multiple clean masks that are part of wide-scale awareness drives – was impractical for many people living in slums and homeless persons living on the streets. Many live in densely populated informal settlements like urban slums where 6-7 member families live in a single room shanty. Hundreds such shanties exist next to each other where entire communities share a single washroom, water is scarce and available in time windows during which scores of families gather at once to collect their entire day's requirement – the concepts of social distancing and excessive use of water were irrelevant.

Technology has been the weapon that has allowed us to fight this war. Armed with access to internet and smartphones, the persons higher on the social ladder managed to

adapt to the pandemic with organisations providing special budgets to set-up work-from-home spaces. Medicines, groceries and essentials also got delivered to the door-step through online platforms.

A new world order had been established but it exposed a system design that did not take into account the need and realities of marginalised communities. They continue to be part of stop-gap models wherein temporary relief is provided to support a minimum standard of living.

The hope that arises in the face of this pandemic is indeed the resilience in our communities to wade through the strong tides of adversities that the pandemic has presented us with. Youth groups across the country have risen to provide relief to communities in dire need of support. Innovative methods to continue development work and mental health awareness on various digital platform have increased and communities have come together to help each other.







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PROGRAMME OVERVIEW



PREVENTION OF HOMELESSNESS DUE TO PSYCHOSOCIAL DISABILITY

Urban Mental Health Programme (UMHP):
Integrating mental health services with the primary urban health care centres in partnership with the Kolkata Municipal Corporation (KMC) in wards 11, 26, 54, 78 and 82.

Building support groups in the community, awareness generation on mental health, gender and violence, working for entitlements, supported livelihood and capacity building of community volunteers.

HOMELESS PERSONS WITH PSYCHOSOCIAL DISABILITY

Naya Daur:
Community based service delivery that reaches out to homeless persons with psychosocial disabilities on the streets, with the aim of building a community support system around them.

Sarbari and Morudyan:
Safe spaces for recovery and rehabilitation of urban homeless women and men with psychosocial disability.

Day Care Centre:
Day Care centres for providing psychosocial support to our clients from various programmes.

REINTEGRATION OF PERSONS WITH PSYCHOSOCIAL DISABILITIES IN MAINSTREAM SOCIETY

Reintegration Programme:
This focuses on mainstreaming the marginalised population through reunion with families, access to entitlements, avenues for supported employment and community resettlement.

Women's Collective:
Working with urban homeless women at the intersection of poverty, gender based as well as state sponsored violence, to create a women's pressure group to access their rights and entitlements.

Crust and Core Cafe:
A livelihood venture of Iswar Sankalpa, serving as a training unit cum cafe to develop skills that will help towards sustainable employment.

Nayagram:
An assisted community living programme in Kashipur for those who have recovered but for whom returning home is not an option.





HIGHLIGHTS

NAYA DAUR

Community caregivers stepped up to provide food, shelter, medicines and care to our homeless clients on the street, during the lockdown despite their own economic battles.

163

homeless persons with psychosocial disabilities were provided care on the streets itself

154

community caregivers voluntarily engaged in the care process

NAYAGRAM

13

homeless women accessed assisted community living programme in Kashipur

CRUST AND CORE CAFE

3

new clients underwent training in bakery

INR

409351

sales recorded by cafe unit

INR
118636

stipend received by the trainees

Catered to regular bakery orders from 'Farm to Kitchen' initiative (fresh baked goods delivered at doorstep), Moti Mahal Deluxe (restaurant in Park Street) and Avenida (housing complex in Rajarhat).

URBAN MENTAL HEALTH PROGRAMME (UMHP)

13832

door to door visits conducted

Yoga and Art therapy introduced as alternative therapies in UMHP drawing classes organised by a former client of the programme for children and adults

21286

persons reached out through awareness and the visits

335

persons accessed psychiatric & psychosocial care through UMHP

World Mental Health Day, International suicide prevention day, Women's Day and International Happiness Day celebrated with precaution in the Urban Mental Health Programme wards to uplift client and communities' spirits.

SHELTER PROGRAMMES

Cyclone Amphan left the backyard of the women's shelter in a devastated shape. With the support of Ladies Circle, Kolkata we created a vegetable garden in the space recovered. The garden is now the pride of many of the residents who tend to it everyday.

90

homeless persons with psychosocial disabilities provided shelter care

WOMEN'S COLLECTIVE

Cyclone Amphan left the backyard of the women's shelter in a devastated shape. With the support of Ladies Circle, Kolkata we created a vegetable garden in the space. The garden is now the pride of many of the residents who tend to it everyday.

30

homeless women led the women's collective

REINTEGRATION

64 homeless clients will exercise their citizenship rights by casting ballot in the upcoming State elections. Ms. Sarbani Das Roy has been selected in West Bengal Accessible Election Committee 2021.

24

homeless clients reunited with their families across the country

70

clients accessed entitlements

SAKSHAM- VOCATIONAL UNIT

INR

480139

total sales recorded by the unit

91

clients across programmes received vocational training

INR
95986

received as stipend by clients

Handmade products made by the participants in the vocational unit were marketed through Facebook; we collaborated with Kopaipaar & Tribe cafes to showcase our work.

FUNCTIONAL LITERACY PROGRAMME

A training module guiding functional literacy sessions with homeless persons with psychosocial disabilities was compiled internally and will be shared with organisations interested to do similar work.

87

clients across programmes participated in functional literacy sessions

AT ORGANISATIONAL LEVEL

One to one awareness and sensitization on Covid, mental health and homeless organised for the community members across programmes to avoid social gathering.

126

clients provided supported employment across programmes

Naya Daur, the community outreach model of the organization selected by Azim Premji University as a case study for the students, teachers, practitioners as well as policy makers

Along with Health Vision and Research, Kolkata and MUD Women's college, published an article in the Journal of Mental Health and Human Behavior titled, "Understanding of Mental Health-Related Stigma among people in Urban Kolkata" (Feb'21).

INR:
2916052

worth donation received in kind

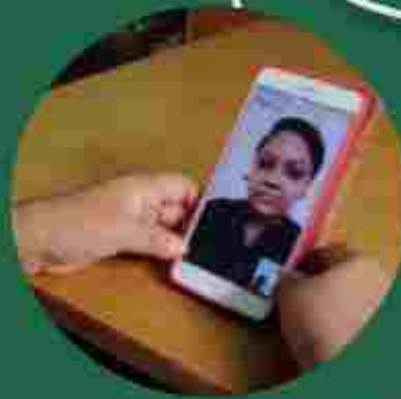
In July 2020, students of Lakshmipat Singhanis Academy raised Rs. 24,000 for Iswar Sankalpa through their virtual Model United Nations – Syndicate MUN. In July 2020, a group of grade IX students started an independent initiative called Elevate. Through this initiative they conducted online hobby workshops and the participation fee was contributed to Iswar Sankalpa; they raised Rs. 9100 through this initiative.

ADAPTING TO THE PANDEMIC

Over the years, the organisation has moulded according to the needs and demands of the changing times. This pandemic compelled us to continuously re-examine our work, approach, and the capacities and capabilities of our clients and stakeholders. It highlighted the importance of investing in the technological readiness of the organisation. The organisation widened its ambit of operations—moving beyond current programmes and target groups to support many other vulnerable social groups with emergency relief. The team adopted several strategies to continue engagement with their clients, team members and other key stakeholders—

Team communication and planning

Team communication and planning shifted online. The core team's dedicated online meetings and reflexivity enabled the organization to plan and execute relief work for the vulnerable from scratch.



Small pocket meetings

Small pocket meetings were arranged in the ward health units, following safety protocols, by community volunteers, who played a significant role in identifying clients and families in distress during and post lockdown, continued providing psycho-social support and access to resources



Online sessions

Online sessions were conducted on life skills, functional literacy subjects, and care modules. Virtual client motivational sessions were organized to cope with the physical absence. An online cultural program was organized where clients performed live on the eve of Rabindra Jayanti.

Online capacity building sessions

During and post lockdown, the homeless women leaders (collective) participated in webinars organised by Right to Food & Work Network. Janta Parliament was one such online capacity building session organised that focused upon universal food security programme



Tele-counselling and doctor consultations

During and post lockdown, the teams across our programs actively provided psychosocial support via tele-counselling and doctor consultations for those in need in our shelters as well as on the streets and other outreach fields.

The suddenness of the pandemic left us unprepared and our operations suspended, putting the wellbeing of our service users at stake. It was our front-line workers' support that enabled a drastic shift to the digital world. Technology served as a lifeline for all our endeavours.

Online training and sales in shelters

The Vocational Training Unit adapted to online training, production, and sales strategies, continuing sessions in the shelters via video calls during the lockdown period, under the supervision of the full time caregivers. Training in the community had to be suspended.



PEOPLE SUPPORTED WHEN THEY HAD LITTLE

Years of investment in building social capital gave returns during the most challenging and critical time—the onset of pandemic and lockdown in 2020. It proved to be a litmus test, and the community work stood the test of time! Some of our community caregivers supporting the Naya Daur Programme (outreach community mental health work) went beyond their means to provide support to our clients during the trying times.

Amala Di, one of our community caregivers, who resides near Shyambazar, North Kolkata, took complete responsibility for Indrajit Da, one of our homeless clients, despite no earnings from her tea stall for three months. Ram and Ramaniya are also our clients in the Park Circus field area, whose caregivers though compelled to shut their roadside food stalls, continued to provide care and support to them.

When Nayargam, our rural interdependent community living space, was hit by Amphan, the community stepped in to provide support. There was no electricity for a month. The community arranged for a generator and also helped in arranging water when the pump and aquaguard couldn't be used.



New entries in the shelters were restricted to ensure the safety of existing residents and post lockdown, safety protocols were laid down for new entries such as a covid negative report, 14 day quarantine post entry in shelters, etc.

Some residents in the shelters took ownership and assisted the caregivers in making food, and taking care of the elderly clients. They also helped to clear the inundated shelter despite a power cut, which was an Amphan induced crisis, wreaking havoc in May 2020.

Post lockdown, five Marudyan clients returned to their jobs outside the shelter and three new residents partly contributed towards their living expenses, which is a testament to the intensive awareness and sensitization work the organization has engaged in over the years.

Upon resuming community sensitization work in July'20, one to one engagement was resorted to, instead of large gatherings to ensure social distancing; leaflets, brochures highlighting the need for mental health and physical health care were distributed in the community spaces.

MAMONI: THE BIRTH OF A LEADER



In February 2020, Mamoni, a 35-year-old woman, was brought to Sarbari, the shelter for homeless women with psychosocial disabilities. She told us that she used to work as a beautician earlier, and was interested in working in the Vocational Training (VT) Unit.

As the pandemic progressed, the trainers and participants at the unit quickly collected the available resources, and stitched 200 masks in 5 days in March 2020, for the residents of our various shelters. On sensing a burgeoning demand for masks, the VT team dove into its bulk production: 10 clients from Sarbari and 7 clients from UMHP dedicatedly produced masks in bulk, sometimes in the physical absence of the trainers, securing on an average INR 3672/ person as labour charges. Between March 2020 and March 2021, the clients stitched 12,090 cotton reusable

masks, out of which, 11,550 masks were distributed during relief work and 540 masks were sold. In total, the unit made sales worth INR 3,25,605.

Amid all the challenges and chaos, shelters witnessed the birth of leaders in 2020 – clients who assumed responsibility for self-care, other clients' care and donned the hat of a trainer in the vocational unit in the absence of the staff during the lockdown period. Unwavering faith in the stakeholders' inherent capacities yielded unexpected results. During this time we noticed Mamoni exhibited learning skills, and had mastered the techniques and processes.

Iswar Sankalpa has provided 1436 hand-stitched masks in 3000 relief kits for vulnerable people in Kolkata, in one month. Mamoni managed the production of these masks at

Sarbari during the Lockdown. She communicated with home-bound trainers through video calls. She was in-charge of the entire process—coordinating with two other residents of the shelter who helped her in the process of cutting, stitching, washing, counting and packaging of these masks. She has shown exceptional growth and leadership skills working in the unit. After the lockdown period, Mamoni has been assisting the trainers in managing the preparation of the masks and distribution of tasks. Mamoni has earned over Rs. 26,000 between April 2020 and March 2021 from her work at the Unit. She is saving the money to take with her when she goes home. She is currently a peer-trainer and guides other trainees at the unit. Mamoni's achievement has provided us with further evidence to focus more on peer support and training.

THE STATE STEPS UP



The pandemic, lockdown and the social distancing accentuated the plight of the homeless and the psychosocially disabled population, intensifying existing social inequalities—the health, economic and psychosocial crises threatened their survival. Empty streets, collapsed social support systems, unemployment, evictions, health care inaccessibility, reduced access to shelter homes run by state/NGOs, limited access to information, lack of political will further pushed them into obscurity. It wasn't the presence of Corona Virus but the absence of food

which presented itself as an insurmountable challenge for the vulnerable group.

We worked relentlessly with the civic bodies to ensure our homeless clients' access to basic essentials and entitlements. The role of the state actors was crucial in aiding the homeless with psychosocial disabilities tide over the most tumultuous times.

Various government initiatives helped us to continue extending support to this most vulnerable and neglected target group.

Entitlements accessed by persons with disabilities:

Vote/ ID	29
Aadhaar Card	7
PAN Card	12
Disability Card	21
Disability Pension	11
Bank Account	11
Ration Card	33
Swasthya Sathi Health Insurance	46
Pradhan Mantri Garib Kalyan Yojana (PMGKY)	14

In mid-2020, the health unit at ward 82 opened after a prolonged period of renovation, mentioning **'mental health' as one of its primary services** on the signboard- marking the beginning of the end of an 8 years' phase for government's formal recognition of mental health care services alongside general health care.

In March 2021, government's ward health unit 74 upheld homeless persons with psychosocial disabilities' right to health by prioritizing **vaccine drive** for them. 71 clients across programmes and 52 staff members received their first jab.



The organisation entered into an MoU with KMC to scale up the Urban Mental Health Programme from existing 5 ward health units to an additional 3 wards in the coming 3 years.



Kolkata Municipal Corporation (KMC) provided cooked meals and dry ration in both the shelters during the lockdown phase. The local councillors provided food to the homeless clients of the Outreach Programme (Naya Daur) in their respective wards, one of the clients also received shelter during the lockdown period.

One of the residents from Sarbari, completed a 3-month basic computer training under 'Kiran'- project of Kolkata Police initiated to impart training for free in computer education to underprivileged youth, having completed at least secondary education. She received a stipend of INR 1500 for the same.



Clients across programmes received free psychiatric and physical health treatment and medicine from the Govt. hospitals and urban ward health units during this period.



RELIEF WORK

3000

relief kits distributed to persons in need

150

families in the community of Uttar Kashipur, South 24 Parganas and persons in need in Kolkata were provided blankets during the winters

33

individuals were provided with infrastructural support in the aftermath of Cyclone Amphan

90

persons with severe mental health problems were provided medicines

90

homeless persons with psychosocial disabilities provided dry ready-to-eat kits

923

persons were provided tele-counselling support through 1116 counselling sessions

The period of the lockdown, followed by movement restrictions and unavailability of public transport exposed the vulnerability of the working class in India who without jobs, food and shelter were left entirely to fend for themselves. The non-payment of wages, the laws of the public distribution system and the non-availability of health services in both rural and urban India exposed a glaring gap where the most marginalised are without any safety net. Several organisations and ordinary people on the ground rose to the challenge

of relief and support activities for the vulnerable populations who were left stranded with no means for survival.

Iswar Sankalpa went beyond the homeless and home-based population we work with, and reached out to the scheduled caste and tribes in South 24 Parganas and hundreds of families living in informal settlements of Kolkata. Iswar Sankalpa team, in collaboration with its partners, started various kinds of intervention towards short-term relief and long-term benefits.

Throughout the year counsellors and social workers of the Urban Mental Health Programme (UMHP) provided tele-counselling services to clients of UMHP amidst this second-wave wherein physical presence at the clinic posed a risk to both service-provider and client. The community volunteers of the UMHP actively kept in touch with members of their community to be updated on the situations and challenges they were faced with, accordingly relief kits and medicines were provided.



FIRST PHASE
(April- May 2020)

We assisted people in financial distress with no means to secure food for themselves and their families during the lockdown.

SECOND PHASE
(June-July 2020)

We supported people who lost their jobs during the pandemic including our community caregivers who incurred significant losses during Supercyclone Amphan.

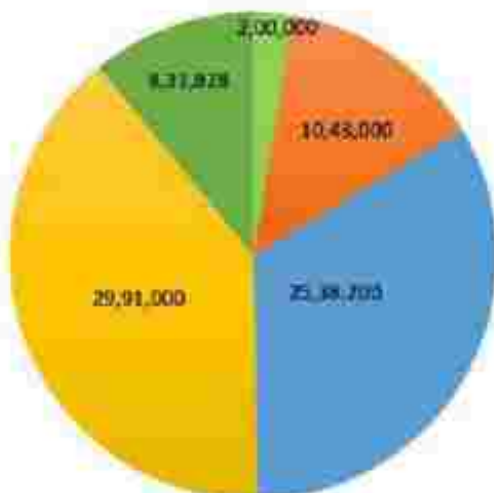
THIRD PHASE
(September- October 2020)

We provided food supplies to families struggling with unemployment and assisted people who are part of our mental healthcare programmes.

FOURTH PHASE
(January- March 2021)

We continued to provide relief to more at risk families. A three day workshop for the wellbeing of our social workers was conducted during a small retreat.

FUNDRAISING FOR RELIEF DISTRIBUTION



- Side by Side India Vzw (FC)
- EduAid
- Mariwala Health Foundation
- Azmi Preyasi Philanthropic Initiatives Pvt Ltd
- Paal Hamlyn Foundation



CHALLENGES OF RELIEF DISTRIBUTION

LOSS OF CONTACT

Many clients who travel from the suburbs to work in the city lost their livelihoods. They were unable to recharge their cell phones and we lost contact with many of them. They were unable to receive our assistance.

CONTAINMENT ZONES

We have had to plan our relief distribution work very carefully around the containment zones. People from containment zones have been reached out and provided help with extreme precautionary measures.

MAINTAINING SOCIAL DISTANCING

We couldn't distribute relief kits within some of the crowded urban slums as maintaining physical distance was a challenge. Hence, we conducted the relief distribution work close to, yet outside the crowded settlements.

REPEAT DISTRIBUTIONS

A challenge was ensuring that the same family didn't take more than one relief kit, as they were limited in numbers and we wanted to ensure every family got one.



Geographical Representation of Relief Distribution



SALT, WATER, RICE

Shikha is passionate about her children's education but her alcoholic and abusive husband wasn't. Iswar Sankhalpa started working with her in 2015 when she was struggling with anxiety and grief. After counselling and vocational training she got a job at a tailoring workshop and convinced her husband for their children's education.

But during the lockdown her family got unemployed, they had been living on salt, rice and water. They were in distress and when our counsellor informed her about the relief kits and told her she didn't have to worry about food anymore, Shikha was overjoyed. Because of Iswar Sankhalpa's relief kits her family could finally eat something other than Salt, Rice and Water. Her family was one of hundreds of such families that benefited from the relief kits.



CHALLENGING PATRIARCHY AT RELIEF DISTRIBUTION

'Mukto Kanto Mahila Samiti' is a collective of homeless women demanding their right to health and shelter from Government authorities.

Shibani Patre, a member of the collective surveyed her local slum community and found 60 households were in dire need of food supplies. The collective organised relief kits distribution in their locality. The men weren't happy, along with the local police they tried to stop the distribution but the women collectively resisted. Despite the heavy pushback they distributed the relief kits to the families in need.

Shibani had to put her foot down, resist the men and fight the police to help her community. She challenged the patriarchal order in her community despite the pandemic and we wish her more power.



THE DOUBLE WHAMMY

Cyclone Amphan hit West Bengal on 20th May 2020 and destroyed major parts of Kolkata, Hooghly, Howrah, North and South 24 Parganas.

Our organisation suffered heavy damages. The shelters were inundated without electricity for days, leaving the residents shaken with fear and distress. The cyclone was extremely catastrophic for our homeless clients. Being unable to contact many of our team members even 5 days after the cyclone drowned us in uncertainty.

May God Bless You

Purnima is a caregiver at our Sarbari Shelter, her family lives in a kaccha house in Gangasagar, South 24 Parganas. The supercyclone Amphan severely damaged her house, blowing away half the room and ruining most of their belongings.

Since the lockdowns their economic situation was in a slump but the cyclone tanked it even lower. She did not only lose her roof but their family documents, photographs and everything they called home. Her family found a temporary shelter at the local school.

Her family lost their home while she was safe at the shelter providing care. She was deeply distressed and when we provided support to rebuild her house she said "ei sahajjer taka ta amader khub upokar koreche, amra bujhte parchilamna ki kore abar ghore firbo. Eta bhogoban er ashirvad, er moto jak koreche, bhogoban apnader mongol koruk."

"This money will help us a lot, we were at our wits end and couldn't understand how to go home, this is God's blessing, may God bless you!"



FRONTLINE WORKERS' VOICES

Homeless persons with psychosocial disabilities, indigenous villagers, persons from other deprived and disadvantaged communities were supported by a team of employees and volunteers who work on the frontline but seldom make it to the forefront. This is to honour their contributions, struggles, sacrifices and their unheard voices.



Who Comes First?

Naya Daur (Outreach programme) team worked under the most challenging circumstances; engaging in an incessant dialogue with themselves, between themselves and with the organisation. Majority of the strategies and approaches to the work no longer served them, pushing them into deep states of dilemma-

"Should we walk that extra mile in the hope that the missing client will be found or is it a futile attempt which will only eat into our precious field time? Can we extend our caring touch or refrain from doing so, for it would violate social distancing norms? Can we stop to breathe some fresh air without the mask or continue marching under the glaring heat in the drenched masks? Should we continue supporting the community caregivers who express their dire need or reconsider requests for they could become dependent? Are we genuinely unwell or experiencing somatic manifestations of fear and stress after completing field work? Will I be carrying the infection back to my family or Am I overthinking and shunning my duty as a social worker?"

Who comes first- I, my client or my family?



Relationship with my clients was defined by smiles and laughter which got concealed behind the masks... post lockdown, clients had relapsed, couldn't recognise me and I had to start all over again...

DEBAPRIYA

Social Worker, Naya Daur Programme



I saw the trainees take more responsibility in our absence, pandemic has been a lesson in letting go, and recognising and reposing faith in their capacities & capabilities

BASANTI

VT Trainer, Saisnam Programme



“ My client was unwell and I entered the COVID ward with my face shield, gloves, masks. I didn't want to go back home. That night I slept in a separate room. I battled long conversations in my head and the next morning I held my son again.

NADIM

Social Worker, Naya Daur Programme

“ Pandemic revealed cracks in our system- hospitals were in utter chaos. I did everything from taking ailing street clients to the hospital, to ensuring that their nebulizer was working. I sensed a lack of humanity. Despite all the efforts, we lost two of our clients- it's my unhealed wound.

KALU

Social Worker, Emergency Officer



“ Ostracization was a price I paid for my service during the pandemic-neighbours changed their route if they saw me pass by and vacated the area where I fetch water.

NISHA

VT Trainer, Saksham Programme



ACKNOWLEDGING SOCIAL WORKERS



Working on the frontlines during the COVID-19 pandemic has caused unprecedented pressure on the wellbeing of social workers. Exposure to excessive stress for prolonged periods has led to the feeling of burnout in many.

A residential workshop was thus conducted for 24 team members. The participants were decided based on a nomination system wherein all staff members nominated the persons, who have pushed themselves and worked on the frontline, during the Lockdown. The participative workshop

encouraged social workers to give words to their experience of providing care amidst the pandemic, delve into their thoughts and beliefs to help identify the source of strength in them and support each other in charting out a path of self-growth. A lot of sharing, swimming in the sea, seeing free versions of each other gave much needed respite to all.

In a separate event all the social workers and front-line workers of Iswar Sankalpa were acknowledged for their contribution and courage.

Major Objectives of the Residential Workshop

- *To uplift the morale and motivate the employees*
- *To keep people engaged and connected*
- *To enable participants to recognize their own strengths*
- *To highlight the struggles of the homeless with psycho social disabilities*

THE ALTRUISTS

The pandemic has not only been a global health issue but also an economic crisis catalyst. With the resulting lockdown and restrictions to control the spread of the virus, millions across the globe lost their jobs overnight. The uncertainty of the situation continues to be a challenge.

According to a report, State of Working India 2021 – One Year of Covid-19 by The Azim Premji University, about 100 million

people lost their jobs during the nationwide April-May 2020 lockdown. Even by the end of 2020, about 15 million workers remained out of work. The report also revealed that the 1st wave pushed 23 crore people below the poverty line.

Even in such a dire scenario, Jawar Sankalpa and its key funding partners vowed to continue to provide care and support to the clients. It was only

because of the unwavering support of our funders during these trying times, that the organisation was able to disburse the salaries to its staff- the backbone of the work. This also ensured that the invisible population as well as other new vulnerable social groups would not get thrown at the mercy of the grim situation.



NISHA'S STORY OF CHALLENGING PATRIARCHY

It is a saying in our society – After marriage, her only duty is towards her husband's family. Nisha, a vocational trainer in Jawar Sankalpa, challenged this expectation. The lockdown hit hard at Nisha's maternal home in the village. Her father, brothers, and brother-in-law all lost their jobs. Being the breadwinners of their family with young children, they were struggling to make ends meet. Soon after, Amphan wreaked havoc and snatched the roof over their heads. With no respite, Nisha undertook the responsibility.

According to Nisha, she was the only member in the family who was getting an income. She arranged dry ration for her family, gave money to buy plastic for a make-shift roof, and provided financial assistance. Never did she once falter in her responsibilities towards her in-laws. At each step, her husband was by her side and gave her the support to continue.

Shamima's Eidi

The lockdown got announced all of a sudden, leaving little time to make preparations. Being stuck inside the house, Shamima, the rehabilitation officer of the Urban Mental Health Program, received daily calls from clients asking for help. When she went for their home visits, she saw the extent of suffering all around – people had lost their jobs, families were struggling for three square meals a day, some had resorted to begging to make ends meet. The situation was disheartening.

When her full salary came in, she knew what she needed to do. Taking the help of the volunteers, she got a list of the requirements of different clients. She gave her salary as an Eidi (gift) to help those families in need.

Kindness is a chain and a change reaction. These collective acts of kindness, lie at the heart of the philosophy of Ubuntu, "you are because they are." No person should be left behind.

NEW BEGINNINGS: ORGANISATION DEVELOPMENT

As we retrace our steps to the beginning of 2020-21 financial year, the very time we became compelled to combat an invisible war, unarmed, we realize that we SURVIVED the seemingly unending ordeal and we surely survived it well!

The organizational realities were weighing down heavily—we had to raise funds when 4 funding cycles were coming to a complete close, ensure clients' and staff's well-being, plan human resource for existing and future programmes especially when the world is reeling under the cascading impact of the pandemic. But the changing reality, restraint and the lockdown, unlocked our curiosity, unyielding hope, intuitive and innovative approaches. We were surprised by the small discoveries about ourselves, each other and the world around us. A bundle of new initiatives and approaches was possible when as an organization, we began learning to answer the question—

WHAT MATTERS TO US.

Artwork by Gunjan
Chandak Khemka





CIRCLE LEADERSHIP PROCESS DOCUMENT

Ms. Anuradha Saha, a consultant, weaved a circle leadership process document that outlines the organisational value of instituting a collaborative and shared leadership to make the cause and the commitment outlive the Founder's vision.

NEW FUNDERS ON BOARD

When the funding crisis began looming large, Mariwala Health Initiatives joined hands to support JMHP, Café, Outreach and Reintegration programmes; Global Green-grants Fund stepped forward to fund the Women's Collective Programme and Misereor pledged support to Marudyan, Day care centres and Nayagram.

ONLINE FUNDRAISER

An online campaign was curated around the medium of performing arts- Art for Relief. The work of performing artists from across the country was showcased on Facebook over a week, helping us raise INR 37,400, the success propelled us to launch part 2 and 3 of the campaign where even the work of our own clients was featured.

CAFE TURNED INTO A CLOUD KITCHEN

After the lockdown was lifted, the Café focused on take-aways and diversified the menu. The team completed onboarding on Swiggy and Zomato in 2020-21 for online orders and deliveries.

DIGITIZATION

The pandemic spurred the adoption of technology for executing all doctor consultations, therapeutic activities and meetings. All staff members across the verticals learnt to 'Zoom'. A Semi-automated MIS was installed for the shelter programmes.

FARM TO PLATE INITIATIVE

In November 2020, freshly harvested winter vegetables from Nayagram were delivered at the doorstep, we partnered with two of our well-wishers for outreach and delivery. Between November and March, 200 city households were covered, helping us record sales worth INR 2,18,206.

QUALITY ASSURANCE FRAMEWORK

Having developed SOPs, the organization decided to work on developing 'Quality Assurance Frameworks' for all its programmes with the help of Dr. Vikram Gupta, a public health consultant. The need for a culture of commitment, participation and responsiveness, where all the staff are attuned to their responsibility towards quality processes and outcomes, had assumed paramount importance. The process is underway and will be completed by mid-2021.

WAY FORWARD

IDENTITY

Consolidate and communicate the vision, mission, values, Ethos, uniqueness and the evolving role of the organisation

ENERGY

Institute a culture of delight and collaborative leadership within the organisation to maintain the flow & momentum

HEALTH

Strengthen funding portfolio, intensify focus on clients and staff's well-being, build coping strategies and harness power of adaptability



Iswar Sankalpa endeavours to remain impactful in an ever changing, challenging and complex social milieu by investing in developing as a learning organization. Capacity building sessions, various internal and external avenues for dialogue, discussions and reflections and development of systematic practices from responding to emerging needs and demands enriches organization's service to its primary stakeholders.

We nurse the aspiration to advance models of quality person-centred care and intervention, which is rooted in the Japanese philosophy and concept of 'Kaizen' - building a culture of continuous, incremental improvement that will result in desired and effective change.

Key Developments in the Pipeline

Set up a group home for recovered Morudyan residents.

Prepare Standard Operating Procedure (SOP) for Nayagram programme.

Expand Naya Daur programme to 15 new wards and UMHP to 1 new ward health unit.

Offer consultancy to ngos interested in Quality Assurance Framework (QAF) development.

Align and integrate processes and systems with the explicit values and goals of the organization: democratize decision making, enhance leadership skills across verticals, build a culture of ownership and increased commitment, infuse joy in the working environment

Invest in building organisation's technological prowess by semi-automating certain systems, MIS, organising online meetings and trainings

2020-21 has been a defining year where we've resolved to nurture organisational identity, health & energy. We aim to—

Amplify clients' voice and choice by increasing their representation in programme monitoring process and document learnings from various interventions to make service delivery more tailored to the needs of the service users.

Exchange rich learnings and expertise with key stakeholders in the sector to foster shared responsibilities and collectivized action in the face of critical developmental issues

Sharpen focus on staff wellbeing especially frontline workers by creating safe spaces for sharing and healing

Shift from a grant based to a revenue-generation model to ensure a steady stream of funds. Meticulously plan the emerging role- that of a technical resource in the sector while ensuring quality service provision

Introducing dynamism and flexibility in designing programme processes and systems and training staff are imperative to adapt responses to emerging and ongoing challenges and crises. The in-built system of reviews and reflections enable the organisation to reconfigure its approach to the cause.

GOVERNANCE, ACCOUNTABILITY AND TRANSPARENCY

Governing Body 2020-21

Name	Gender	Occupation	Position	Amount paid in 2020-21 (in INR)	Form of payment
Dr. Prabir Paul	Male	Psychiatrist	President	261000	Consultancy
Mr. Rajendra Khandelwal	Male	Business	Vice-President	Nil	N/A
Ms. Sarbani Das Roy	Female	Director of Iswar Sankalpa	Secretary	987360	Salary + Consultancy
Ms. Rinku Soni	Female	Entrepreneur	Asst. Secretary	Nil	N/A
Dr. Srikumar Mukherjee	Male	Psychiatrist	Treasurer	345400	Consultancy
Mr. Surejit Ray	Male	Corporate Trainer	Member	Nil	N/A
Dr. Abir Mukherjee	Male	Psychiatrist	Member	116500	Consultancy
Ms. Jayati Saha	Female	Lawyer, Photographer	Member	Nil	N/A
Total				1709260	

Governing Body Meetings in 2020-21

Date	Attendance
5/18/2020	7/8
8/21/2020	6/8
10/31/2020*	18
12/18/2020	6/8
3/24/2021	7/8

*Annual General Meeting.

Information on Distribution of Staff by Gender and Salary

Slab of Gross Monthly Salary (in Rs.) Plus Benefits Paid to Staff	Male Staff	Female Staff	Total Staff
5001-10000	4	1	5
10001 - 15000	12	14	26
15001-30000	8	18	24
30001-50000	1	-	1
>50000 Total	-	3	3

Type of Personnel	Male	Female
Paid (Consultant)	3	1
Paid (Volunteer)	-	10
Unpaid (Volunteer)	-	1
Interns	-	4

Details of National and International Travel by Staff/ Board Members at the expense of the organization in 2020-21

Travel Details	Amount (Rs.)
Total Cost of National Travel by Board Members/Staff on behalf of the Organisation (included- Staff Training, Attending Meeting/Conference) -	-
Total Cost of International Travel by Board Members/Staff on behalf of the Organisation	-

AUDITOR'S REPORT

To
The Members
Iswar Sankalpa
138 S. P. Mukherjee Road,
Kolkata 700026

Report on the Financial Statements

We have audited the Consolidated Financial Statements of ISWAR SANKALPA, a Society registered under the Societies Registration Act 1961 which comprise the consolidated Balance sheet as at March 31, 2021, and the Consolidated Income and Expenditure Account and the Consolidated Receipts and Payments Account for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information.

The consolidated financial statements have been compiled and prepared incorporating the independently prepared financial statements audited by us as at 31st March, 2021 of the General Fund, General Fund – FC, Project ASCENT, SAMPOORNA, SHELTER FOR URBAN HOMELESS (MEN) – T.S.M.T., SHELTER FOR URBAN HOMELESS (MEN) – MORUDYAN, SHELTER FOR URBAN HOMELESS FOR WOMEN, AROGYA, NAYADAJUR, SAMBANDHAN- TATA TRUST, SAMBANDHAN – TIDES FOUNDATION, SAMBANDHAN –MARIWALA HEALTH INITIATIVE, AZIM PREMJI PHILANTHROPIO INITIATIVES, VOCATIONAL UNIT & CAFÉ UNIT, and CORE SUPPORT- OAK.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management of the Society is responsible for the preparation of the financial statements and give a true and fair view of the financial position and financial performance in accordance with the Accounting Standards generally accepted in India. This responsibility includes the design, implementation and maintenance of internal control relevant to the preparation and compilation of the financial statements that give a true and fair view and free from material misstatement, whether due to fraud or error.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Standard on Auditing will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of

users taken on the basis of these financial statements.

Emphasis on matters

We have emphasized on the facts that the items of accounts for the General Fund and individual Projects of the Society carried out by it are recorded as independent set of separate units of Accounts and the consolidated statements of accounts are prepared incorporating them accordingly.

Further the Grants in-Aid received for each project are considered as new or added liability in the each project.

Further, where the terms and conditions of the funding agencies so provide, the interest earned and the bank charges deducted are apportioned to the integral part of grants funded and otherwise the rest of interest and bank charges are apportioned to the Income and Expenditure Account as part of revenue items.

Basis for Opinion

We conducted our audit in accordance with Standards on Auditing (SAs). Our responsibilities under those Standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the entity in accordance with the ethical requirements that are relevant to our audit of the financial statements, and we have fulfilled our other responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Opinion

In our opinion, the accompanying consolidated financial statements of the entity are prepared, in all material respects, in accordance with the Laws of the country applicable to the Non-Government Organizations or Institutions and give a true and fair view

1. of the consolidated financial position of the entity as at March 31, 2021; and
2. of its consolidated financial performance for the year then ended in accordance with the Accounting Standards issued by the Institute of Chartered Accountants of India (ICAI).

For Dr Subir Kumar & Co.
Chartered Accountants
Firm's Registration No. 317010E

CA Subir Kumar De
Proprietor
Place: Kolkata
Membership No. 053022

Date: 16-10-2020
UDIN : 20053022AAAAAD159

CONSOLIDATED BALANCE SHEET AS OF 31ST MARCH 2021

LIABILITIES.	Sch	AMOUNT	AMOUNT
GENERAL FUND			
As per last A/c		11459196	
Add: Excess of Income over			
Expenditure		2479680.21	13987878.2
CORPUS FUND			
As per Last A/C			3542570
FIXED ASSETS RESERVE	J		11721238.7
- Annexure - B			
CURRENT LIABILITIES			
Unutilized Grant in Aid	J		13455123.9
- Annexure - B			
Profession Tax Payable	F		6900
Tax Deducted at source	G		36525
Employees cont. to PF Payable	I		60259
Employers cont. to PF Payable	I		60246
Total			42852527.2

ASSETS.	Sch	AMOUNT	AMOUNT
FIXED ASSETS	H		13630257.4
Advance for Land:			
- Advance against Construction(Kashipur)		8274	
- At Netra, Jibontala		200000	208274
Security deposit for CESC			163920
Security deposit for café machine			20000
Tax Deducted at source			8100
CASH AND BANK BALANCES			
Synd Bank A/C 95032010045521		7464967.44	
Synd Bank A/C 95032010054231		16216.22	
Synd Bank A/C 95032010058129		7106635	
Synd Bank A/C 95032010058114		403371.24	
Synd Bank A/C 95032010054140		15496.69	
SBI A/C 85161193511		10077258.6	
Bank of Baroda A/c 00360100011		5000	
Axiss Bank A/C 910010348707207		3605016.74	2883962.1
Cash in hand:			128813.85
Total			42852527

Notes on Accounts - Annexure C

This is the Consolidated Balance Sheet signed in terms of our Report of even date.

For De Subir Kumar & Co

Chartered Accountants

FRN 317010E

CA SUBIR KUMAR DE

Proprietor

MRN 053022

UDIN : 20063022AAAAAD159

Dr. Prabir Paul

President

Sarbani Das Roy

Secretary

Dr. Srikumar Mukherjee

Treasurer

Kolkata, 20-07-2021

CONSOLIDATED INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED MARCH 31, 2021

EXPENDITURE	Sch.	AMOUNT. RS.	AMOUNT. RS.
To Direct Programme Cost	A		12105193
To Programme Related Cost	B		1125994
To Programme Support Cost	C		879355
To Staff Salary & Others	D		15555420
To Overhead Cost	E		483431
To Provident Fund Paid			6978
To Reimbursement to Tata Trust			1101260
To Bank Charges			14205
To Depreciation	H		1473375
To Excess of Income over Expenditure			2479680
			<u>35224551</u>

INCOME	Sch.	AMOUNT. RS.	AMOUNT. RS.
By Donation Received			
- Foreign Donation		197193	
- Donation General		<u>2499378</u>	2696571
By Sponsorship Received			1600
By Annual Membership Fee			20000
By Grant in Aid Utilized - As per AMEXURE E	J		35007696
By Amount Transferred from:			
Fixed Assets Reserve	J		1223638
By Bank Interest:			
Syndicate Bank		75327	
AXIS Bank		<u>73135</u>	148462
By Sale of Vocational Material			399389
By Beneficiary contribution			96600
By Sale of Sale from Crust & Core (Café)			408176
By Sale from Nayagram			<u>241422</u>
By Interest on TDs (Ay 19-20)			470
Expenses (Written Back)			39790
			<u>63224551</u>

This is the Consolidated Income and Expenditure Account signed in terms of our Report of even date.

For De Subir Kumar & Co

Chartered Accountants

FRN 317010E

CA SUBIR KUMAR DE

Proprietor

MRN 053022

UDIN : 20053022AAAAAD159

Kolkata, 20-07-2021

Dr. Prabir Paul

President

Sarbani Das Roy

Secretary

Dr. Srikumar Mukherjee

Treasurer

CONSOLIDATED RECEIPTS AND PAYMENTS ACCOUNT FOR THE YEAR ENDED MARCH 31, 2021

RECEIPTS.	SCH	AMOUNT	AMOUNT
To Balance B/d			
Cash in hand		205721	
Synd.Bank A/C 95032010046521		13256576	
Synd.Bank A/C 95032010054251		70222	
Synd.Bank A/C 95032010056129		4399060	
Synd.Bank A/C 95032010058114		39555	
Synd.Bank A/C 95032010054140		1049766	
SBI A/C 35161193511		9175907	
Bank of Baroda A/o 00360100011625		5000	
Axis Bank A/C 910010048707207		3166059	31579202
To Donation Received			
- Foreign Donation		197133	
- Donation General		2499576	2696705
To Internship Received			1800
To Grant in Aid Received			
- Project Nayagaur (THF)		1513478	
- Side by Side		831529	
ITSM		40000	
- Marwala Health Initiatives		3645329	
- A.P.P.		12005400	
-Global Green Grants		494720	
Shelter for Urban Homeless (Men & Women)		1550516	
- Project Sampurna(PHF)		5074424	25459992
To Annual Membership Fee			20000
To Bank Interest			
Syndicate Bank		633547	
AXIS Bank		73155	611482
To Beneficiary Contribution for hygiene			56500
To TDS refund for AY 19-20 Include Interest			19170
			39790
To Sale of Vocational Material			399359
To Sale of Nayagram (Kashipur)			241422
To Sale from Crust & core (Café)			409176
To P.Tax received	M		52370
To T.D.S. Deducted or Received	N		349323
To Employee Contribution to PF	Q		653476
To Employer's Contribution to PF	O		654779
To Social security for staff (ESI)			276695
Total			63353377

PAYMENTS.	SCH	AMOUNT	AMOUNT
By Direct programme cost	A	12106133	
By Programme Related cost	B		1125994
By Programme Support cost	C	879355	
By Staff Salary & Others	D	16565420	
By Overhead Cost	E	483431	
By Bank Charges			18742
By P.Tax paid	F		53060
By T.D.S. paid	G		332616
By Employee's Cont. to PF	I		657334
By Employer's Cont. to PF	I		658646
By Social security for staff (ESI)			276695
By Fixed Assets	H		1048415
			5576
By Reimbursement to Tata Trust			1101260
By Closing Balance C/d			
Cash in hand			125614
Synd Bank A/C 95032010046521			7454987
Synd Bank A/C 95032010054251			16216
Synd.Bank A/C 95032010056129			7106635
Synd.Bank A/C 95032010058114			403371
Synd Bank A/C 95032010054140			15497
SBI A/C 35161193511			10077259
Bank of Baroda A/o 00360100011625			5000
Axis Bank A/C 910010048707207			3606017
Total.			63353377

Notes on Accounts - Annexure C

This is the Receipts & Payments A/c signed in terms of our Report of even date.

For De Subir Kumar & Co

Chartered Accountants

FRN 317010E

CA SUBIR KUMAR DE

Proprietor

MRN 053022

UDIN - 20053022AAAAAD159

Dr. Prabir Paul

President

Sarbani Das Roy

Secretary

Dr. Srikumar Mukherjee

Treasurer

Kolkata, 20-07-2021

OUR PARTNERS

Azim Premji Philanthropic Initiatives	Side By Side
Global Greengrants Fund	Social Welfare Department, Government Of West Bengal
Matryala Health Initiative	The Hope Foundation Ltd
Oak Foundation	Tides Foundation
Paul Hamlyn Foundation	

ORGANISATIONS WHO SUPPORTED US

Acceltree Software Pvt Ltd
Alipore Ashok Club
Anant Asha Foundation
B. P. Trading
Bhumishuta
Blue Horn Technologies Pvt Ltd
Canara Bank Employees Union
Celica Hospitality
Cotton Casuals India Pvt Ltd
Eduaid Trust
Gaurav Enterprises
Hive India
Inner Wheel Club Of Calcutta Md West
Itachuna
IWC Kolkata East Land
J.D. Birla
Jodhour Tea & Industries Pvt Ltd
Jrd Industries
Kolkata Knights Ladies - Circle 147
Kolkata Psychiatric Club
Kopalpar
Miq Digital India Pvt Ltd
P C Nariala Educational Welfare Trust
Parashar Distributors
Prava Madanlal Goyenka Foundation
Rameswaroop Bimal Kumer Dhoot Trust
SVF Entertainment Pvt Ltd
Syndicate MUN 2020, Vanshvardhan Ghosal
Tata Housing Avenide
Tribe
Vendors - Lexus Credit Private Limited
Waia Kolkata.Org
Young Indians

INDIVIDUALS WHO SUPPORTED US

A. Raha	Banow	Kaashvi Khantia	Paramita
Abanti Dasgupta	Bidisha Barman	Kakrali Dasgupta	Parita Shah
Abhay Jainwal	Bubly Singh	Kanika Chatterjee	Partha Saha
Achhaana Khasna	Carsten Wicke	Kastura Bandhopadhyay	Parthvi Desai
Abhinava Bagchi	Chaitali Kumar	Kavya Sai Yerlagadda	Pawan Kumar Agarwal
Aditi Bhattacharya	Chandan Basu	Kishore Mohan	Piya Rao
Aditya Athalye	Darius Bahaduri	Konkana Maitra	Poulami Bhattacharya
Adnan	Debarati Bhattacharya	Korak Basu	Prabir Kr. Paul
Advait Goel	Debasish Deb	Kumar Agarwal	Prahlad Rajgaria
Adya	Debraj Ghosh	Lalita Jhajharia	Prana Datta
Agniv Datta	Deepak Dabkara	Lipi Chatterjee	Pranay Kojhwal
Ajanta Choudhury	Deotima Mukherjee	Lisha Charley	Prati Jhajharia
Akshita Agarwal	Deveng Yadav	M.K. Nowrojee	Prasanta Kumar Basu
Aksh Jainwal	Dibakar Das	Maanya Kejriwal	Pratima Saraf
Ana Jalam	Dipak Banerjee	Madhumita Choudhury	Priyal Kothari
Amit	Dipankar Adhikary	Madhuri Nawalgaha	Priyam Sharda
Amit Shaw	Diptendra Narayan Basu	Mahuya Guha	Priyanka Malik
Amtava Ghosh	Disha Saraf	Maiini Chongder	Priyash
Amrita Baid	Divyra Himatsingka	Mallica Guha	Pushos Satrialdia
Amrita Sarna	Dr. Aama Khan	Mamata Dhar	Rachh Shyam Bhootra
Anarshi Kr. Mudra	Dr. Mira Guha	Manami Basu	Radhika
Anchal Vagani	Durgades Basu	Mangala Marjy	Rahul Bhattacharya
Anirban Roy	Gargi Chowdhury	Manisha Agarwal	Rahul Ghosh
Ankit Goishha	Gargi Sharma	Manjori Kundu	Rahul Ghosh
Ankita Agarwal	Ganma Jhavar	Manju Fodder	Rai Banerjee
Ankita Bose	Gaurav Tibrewal	Manjula Paul	Raj Bhattacharjee
Ankita Kuman	Gita Rani Das	Manmohan Mittal	Raj Garia
Anuradha Shah	Global Green Grants Fund	Megha Agarwal	Raja Sundaram Sridhar
Anusree Ghosh	Harcharan Singh	Mita Chakraborty	Rajan Ghal
Anvesha Chakraborty	Haren Madhugaria	Mita Roy	Rajeev Modi
Arindam	Himanahy Baid	Moniati Basu	Rajendra Gadadhar Karandikar
Antra Ganguli	Hugo	Moumita Halder	Rajendra Khandeival
Arun Kar	Indrajit Senyati	Narmata Saraf	Rakhi Sankar Ghosh
Arun Chandra	Indrani Chatterjee	Nandini Mukherjee	Rama Singhania
Arpita Ghosh	Ira Kahali	Nandini Chowdhury	Ramesh Kumar Baddula
Arundhati Choudhuri	Ishita Gahguli	Nandini Mukherjee	Ramrasad Fodder
Arup Bardhan	Jagjit Kaur Singh	Naveen Agarwal	Ranjit Sharma
Arup Goochu	Jaiaditya Singh	Naveet Sodhani	Rashi Jhajharia Chauhan
Ashmeet Saini	Jayanta Guha	Nayanika Das	Rashi Singhania
Ashish Agarwal	Jayanti Sengupta	Neha Binrajka	Rashika Dhir
Amit Sengupta	Jayashree Chaudhuri	Neha Prahladkar	Ratna Banerjee
Avik	Jayati Saha	Niranjana Saha	Reetika O
Avni Butala	Jaybrata Datta	Nina Das	Reahm Agarwal
Babat	Jennifer Avenida	Nirmal Kumar Jain	Rimi Sengupta Ghoshal
Balmitk Bengla	Jennifer	Nisha Francois	Rina Sen Sharma
Bandana Bhattacharyya	Jitesh Vabishi	Neha Prasad	Rina Singh Paul
Bani Dutta	Jydeeb Sen Sarma	Nisha Surana	Ritki Sarkar
Bart Hollevet	Jyotid Mukherjee	Nehit Desvani	Rinku Soni
Bart Hollevet	Jyoti Das	Nivedita Nandy	Ritam Das
Basanti Dutta	K. R. Chandra	Oindrila Banerjee	Ritu Jhavar

Rituparna Mukherjee	Seema Karhani	Soumalya	Sushma Khemka
Rohan Agarwal	Shahbaz Siddiqui	Soutrik Mukherjee	Sujanu Paha
Rohani Mukherjee	Shaily Mittal	Sreya Sen	Svasatika Anota
Rubi Singh	Shakar Ali Haatag	Srabaloh Bhootra	Sweety Podder
Ruby Sing	Shalini Gupta	Sriyanka Roy	Tamim Akhtar
Rudra Prasad Das	Shama Dhowan	Surendra Kr. Kanu	Tanoshi Chakraborty
Rupa Monga	Shamshavi Mehra	Subhankar Ghosh	Tandrima Bhattacharya
Rubam	Shanghamitra Ghosh	Subir Roy	Tanushree Ghosh
S Lavinder Singh Meher	Shanth Mannige	Suchita Agarwal	Tanya Ahuja
Sabir Khan	Shashidhar Komaravolu	Sudheekha Banerjee	Tarun Sinha Memorial Trust
Saffa Dua	Shatabdi Saha	Sudiksha Keshan	Tathagata Gupta
Saket Kandoi	Shradha Hada	Sudip Saha	Tripti Bhattacharyya
Sakshi Goenka	Shradha Saraf	Sujaan Mukherjee	Tuneer Mukherjee
Sakuntala Kanu	Shrey Bahuguna	Sujata Agarwal	Uddipan Banerjee
Sambayika Partha Saha	Shriya Sengupta	Sujata Mitra	Uma Bajaj
Sanchari Das	Shruti Jaiswal	Sujata Mullick	Urmila Khemka
Sandeep Didiwala	Shubham	Sujatro Ghosh	Laha Para
Sangeeta Goomath	Shuvojoy Chowdhury	Sujoy Krishna Mitra	Uttam Kr. Das
Sangeeta Mundhra	Shwetank Mishra	Sukumar Chakraborty	Valmik J
Sanghamitra Ghosh	Shyam Sunder Agarwal	Suman Agarwal	Vandana
Sanghamitra Lahiri	Shyamoli Das & Keya Ghosh	Suman Sarder	Veenu Sachdev
Sanghamitra Roychowdhury	Siu Das	Sumanjita Maji	Venikatesh Subramanian
Sanghita Chatterjee	Sohartha Mitra	Sumeru Hazra	Vidusha Shriya Kandoi
Sangita Singhalikar	Siju Mathew	Sumit	Vijay Agarwal
Sarathi Aryan	Siju Susan Mathew	Sumita Basu	Vijay Makkar
Sarinya Agarwal	Suli Jana	Sumita Chatterjee	Vikram
Sarjana	Sk Dattaraj	Sumtra Gupte	Vinod Kumar Kapur
Sarjay Rajvarishi	Snehl Kuthiala	Sunder Devi Bhootra	Viveli Mohita
Sanjukta Basu	Sneha Saha	Sunita Chowdhury	Weama Mirza
Santa Sarna	Snehasish Das	Sunita Kapur	Yash Mittal
Saubhik Ghosh	Soma Roy Acharjee	Sunita Kothari	Zaki
Savita Bihari	Sonakshi Sharma	Supriya Guha	Zoya Saha
Sayan Mukherjee	Sonam Sapta	Surajit Roy	
Sayantan Datta	Sonia Chatterjee	Surendra Kumar Kanu	

EXHIBITIONS

Urbane
Vivanta
Bengal Club
Art for Relief

WELL WISHERS

Abir Roy	Jayanta Guha
Abir Chatterjee	Kalighat Police station
Alipore Sarbajani Club, Alipore	Kiran Jhunjhunwala
All India Institute of Hygiene and Public Health, Ward 82	Maniktala Police station
Alokesh Prasad Roy, Controller Of Vagrancy, West Bengal	Manish Rawal- (Samarpan Care Awareness & Rehabilitation Center, Madhya Pradesh)
Amra Shobal Club, Chetla	Md. Hussain, Honorable Stakeholder, Ward 54
Antara Das	Md. Mukhtar, Ward 54
Anuradha Talwar	Md. Nizamuddin Shams, Ward 78 Councillor
Anvesha Chakrabarty	Mita Chakraborty
Avijit Banerjee	Mohammad Nadeem
Bank Manager, United Bank of India, Chetla Branch	Mr. Kalder, Sahid Smriti Sangha Club, Chetla
Bapi Ghosh- Councillor of ward 7	Mr. Biswajit Mitra- Head Master Of Kailash Vidyamandir School
Branch Manager, State Bank Of India, Chetla	Mr. Boral, Sr. Engineer, KMC, Borough - 9
Chetla Ashar Club, Chetla	Mr. Kalicharan Banerjee, Dy. Manager at The Kolkata Municipal Corporation
Debalina Biswas, Ward 74 Councillor	Mr. Santhosh Kumar Das, Advocate, Warden of Kailash Vidyamandir school
Dr. Ashiruchi Chatterjee	Mr. Subir Nandy, Community Stake holder
Dr. Ramananda Sataapati	Mr. Sudipta Manik, Secretary, Janakalyan Samity
Dr. Basudeb Mukherjee, Dy. CMHO VI (Incharge Br - II) & N.O. (Ambulance)	Mr. Sukumar Mallik, Community stakeholder
Dr. Bibhakar Bhattacharya, Nodal Officer (Health), DO (F.S.S.A.I)	Mr. Tapan Kar, Asst. Engineer, KMC, Borough - 9
Dr. Debasish Datta, Medical Officer, Ward-26	Narayan Rabi kumar
Dr. Krishna Sankar Ganguly, Executive Health Officer, Br - IX	Nil Ratan Sroar Medical College and Hospital, Kolkata
Dr. Niranjan Patra, Medical Officer, Ward 11	Nilesh Karmbe
Dr. Parita Sengupta, Dy. CMHO & SPID	Nishtha Goel
Dr. Saziya Asraf, Medical Officer, Ward- 78	Nitai Das Mukherjee, HIVE India
Dr. Shanshi Patra, Minister Of State For Women And Child Development and Social Welfare, Government Of West Bengal	Nupur Roy
Dr. Subha Sen, Medical Officer, Ward - 11	Pallavi Thakare
Dr. Subrata Roy Chowdhury, Chief Municipal Health Officer, KMC	Piyushkumar Vasantlal Shah- (Coordinator, Friends For Women And Children (FFWC), Volunteer Group Of Cid Crime And Railways)
Dr. Sujata Chatterjee, Medical Officer, Ward-78	Sachin Nistane
Dr. Sukti Mukherjee, Executive Health Officer, Br - IV	Shambhunath Pandit Hospital
Dr. T.K. Mukherjee, Hony Adviser (Health)	Shri Anil Pratham IPS (Director General Of Police, Women Cell And Cid Crime, Gujarat)
Dr. Soma Laha, Medical Officer, Ward 82	Shri Ashish Bhatia IPS (Director General Of Police And Main Police Officer, Gujarat)
Food & Supplies Dept., Government of West Bengal	Shri Debabrata Chatteraj (IAS), State Commissioner for Persons with Disabilities, WB
Hiran Mazmdar	Shri Dipankar Hazra, Social Welfare & Urban Poverty Alleviation Dept., Manager Br- IX
Institute of Psychiatry, Kolkata	Shubhankar Bhowmik, Electoral Registration Officer, Bhawanipour SC
Janab Amruddin Bobby, Ward 54 Councillor - MMIC	Sr. Atin Ghosh, Member, Board of Administrators
Janab Fihad Hakim, Councillor (ward-82), Hon'ble Mayor of Kolkata, Minister for Urban Development and Municipal Affairs, West Bengal	Sri Tarak Nath Chattopadhyay, Ward 26 Councillor
Dr. Tabassum Parveen, Medical Officer, Ward 54	Sumta Dhaki, community stake holder
Dr. Tapasriya Mazumder, Executive Health Officer (HQ)	Tapan Mondal
Dr. Utpal Karji, Executive Health Officer, Br - VI	Varu Deb Biswas

VOLUNTARY CAREGIVERS FROM THE COMMUNITY

Abdul Quym	Goutam Naskar	Nimai Kr. Dutta	Ranjan
Alo Das	Gulam	Niranjana	Ranjit Biswas
Amala Naskar	Haripada Dey	Noor	Ranjit Saha
Ashok Shetty	Himansu	Parvez	Rashied
Atul Saha	Indrajit Bag	Prabhat Paswan	Robin Mondal
Baban Ali	Kabli Shetty	Pratap Biswas	Rupa Goswami
Bablu	Kalu	Purnima Naskar	S. Alam
Babu Das	Kalyani Halder	R. Chakarbarty	S. Chowrasia
Bahar Ali	Kanai Lal Sen	Raees Khan	S. Shaw
Barun Bhattacharjee	Karuna Barik	Rajkumar Shaw	Sajjad
Basanti Halder	Karuna Naskar	Raju Hait	Salauddin Alam
Beauty Halder N	Kasinath Ghosh	Raju- Majar	Sambhu Bhowmik
Bhanu Halder	Khalade	Ranjan	Sambhunath Ghosh
Bhola	Krishna Shaw	Ranjit Biswas	Sandip Mukherjee
Bhola Dakar	Kutubuddin Halder	Ranjit Saha	Sanjay Das
Bholanath	M Hait	Rashied	Sanjay Ghosh
Bijay Shaw	M Alam	Robin Mondal	Sanjay Roy
Binod Sankr	M Hait	Rupa Goswami	Saud Alam
Binod Shaw	Madhuri Das	S. Alam	Sayed
Biswnath	Manik Pal	S. Chowrasia	Shambu Saha
Bubai	Manoj	S. Shaw	Shekh Latif
Chandan Halder	Md Saddam	Sajjad	Shib Bahadur Maurya
Chandan Shaw	Md Aftab	Salauddin Alam	Shib Shankar
Chintu Routh	Md Afzal	Sambhu Bhowmik	Shibu Sil
Choton Ghosh	Md Amjad	Sambhunath Ghosh	Shyam Bahadur Mouria
Dabsahis Goutam	Md Anish	Sandip Mukherjee	Sk Akhtar
Dhanesh Shaw	Md Arshad	Sanjay Das	Sk. Ahmed
Dhruv Shetty	Md Chinna	Sanjay Ghosh	Sk. Islam
Dipa Das	Md. Irshad	Sanjay Roy	Sk. Samir
Durga Prasad Shaw	Md. Jhair	Saud Alam	Sk. Sukuruli
Faruk	Md. Khalil	Sayed	Sk.Kallu Or A Ali
Ganesh Hait	Md. Mujtab	Shambu Saha	Somnath Chakraborty
Gita Biswas	Md Nayim	Shekh Latif	Sona Da
Golden Ansari	Md. Osman	Shib Bahadur Maurya	Sona Mukherjee
Gopal Halder	Md Sakil	Shib Shankar	Sonu Kumar Gon
Gouri Bag	Md. Shamim (2)	Shibu Sil	Subodh Chandra Das
Goutam Naskar	Md. Taher	Shyam Bahadur Mouria	Sunil Kr Prasad
Gulam	Md Tauqir	Sk Akhtar	Suraj Shaw
Haripada Dey	Mihir Das	Sk. Ahmed	Suvam Shaw
Himansu	Mr. Dhiraj	Sk. Islam	Swapan Ghorui
Indrajit Bag	Mukto Das	Sk. Samir	Swapan Mondal
Kabli Shetty	Murna	Sk Sukuruli	Swapan Saha
Kalu	Mustafa Ahmed	Sk.Kallu Or A Ali	Tandra
Kalyani Halder	Nabab	Somnath Chakraborty	Tapan Biswas
Kanai Lal Sen	Naran Halder	Sona Da	Tapan Chakraborty
Karuna Barik	Nilambar Thakur	Sona Mukherjee	Zafar Imam
Karuna Naskar	Nilu Das	Raju- Majar	

HOW YOU CAN HELP

Donation Options	Details
Support Medicines for a Client ₹1200	Covers medicines for one client for 3 months
Meals for Male Shelter Clients ₹10,000	Covers breakfast and dinner for one week for 30 residents
Special Occasion Lunch (Non vegetarian) ₹26,000	Special lunch freshly cooked and served in our shelters for 120 clients in celebration or in memory of an occasion
Festival Dresses ₹36,000	Covers new dress for 120 clients
Supporting a Client towards Assisted Community Living in Kashipur ₹13,500	Supports living expenses for 3 months for one client working on an organic farm land owned by Iswar Sankalpa
Corpus Fund ₹50,000	Provides financial stability to the organisation and aids in sustaining the projects

No Strings Attached

Any amount of your choice can be donated through online transfers, cash or cheque, for the cause of supporting homeless persons with psychosocial disability.

You can also contribute through donations in kind

Contact:

wilson@sankalpa.org or +91 8240227124
udisha@sankalpa.org or +91 9051496627 for more details

Volunteer & Internship Programmes

Iswar Sankalpa provides a vast range of internships and volunteering opportunities in different ongoing programmes. We invite you to lend your skills and expertise to our cause. To find out more, drop a mail at hr@sankalpa.org

Society Registration No. S/1L/42976
Date of Registration : 06.03.2007
IT, Section 12A Registration : DIT(E)/S-27/8E/436/08-09
IT, 80G, Registration : DIT-(E)/2997/8E/436/08-09
FCRA Registration : 147120892
PAN : AAAAJ1966N

All Donations are exempted from tax under 80G



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Sankalpa